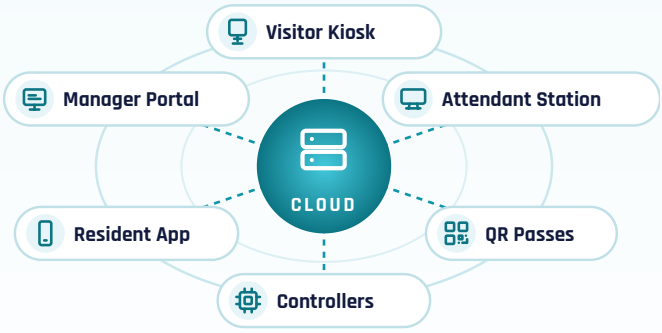
INGRESSO FOR GOVERNMENT FACILITIES

Every Visitor Identified. Every Entry Recorded.



Access control and visitor check-in for municipal buildings and civic facilities. Public entrances, staff-only areas and secure rooms, with every visitor identified and logged.

Every visitor identified

A state-issued ID scan in one second, checked against the Banned List before they are admitted.

Lockdown in one step

Lock down one door or every door from the portal, and clear it just as quickly.

One post, many facilities

Remote Attendant answers public entrances across facilities from a web browser.

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WHERE IT FITS City and county buildings · Courthouses · Public works facilities · Libraries · Parks and recreation · Utility facilities

The challenges, and how Ingresso answers them

What boards and managers tell us takes the most time, money and goodwill, and what changes with Ingresso.

1 Visitors walk in without being identified	WITH INGRESSO At the guard post the attendant scans a state-issued ID in one second. At an unstaffed entrance the visitor scans a QR pass or an ID at the kiosk, or calls the staff member they are visiting.
2 Every entrance needs its own post	WITH INGRESSO A central post answers visitors at public entrances across facilities from a web browser, with live video, an ID scan and photos.
3 Staff-only and secure rooms rely on keys	WITH INGRESSO Records rooms, evidence and property rooms, server rooms and chambers each have their own access groups and schedules, with every entry recorded.
4 Someone who was trespassed tries to come back	WITH INGRESSO The kiosk checks every scanned pass and ID against the Banned List and refuses a match automatically. At the guard post the station also checks name and plate, and admitting a match takes a reason and management is told.
5 An emergency needs the building locked now	WITH INGRESSO Lock down one door or every door from the Manager Portal, and clear the lockdown just as quickly. Door alarms pop up on any portal page.
6 Records requests need proof of who came in	WITH INGRESSO Every arrival is logged with who admitted it and the photos. Any arrival can become a numbered evidence record, and every change in the system is recorded with who made it.

24/7	**40,000**	**5**	**0**
self check-in at the Visitor Kiosk	users per controller (one-door mode)	languages at the kiosk and station	inbound ports for kiosks and stations

Every door and gate we secure

If it has an electric lock or a gate operator, Ingresso can secure it, each with its own schedules and access groups.

Public entrances
Visitors check in at the guard post or the kiosk.

Staff entrances
Staff enter with a card on their own schedules.

Staff-only areas
Doors open only to the people who need them.

Records rooms
Secure rooms on their own access groups.

Evidence and property rooms
Restricted access, with every entry recorded.

Server and communications rooms
Locked to approved staff and vendors.

Courtrooms and chambers
Doors that follow the court and meeting schedule.

Council chambers and meeting rooms
Open for public meetings, locked after hours.

Parking and fleet lots
A card reader and a vehicle RFID reader in the same lane.

Public works yards
Maintenance and fleet yards kept to staff and vendors.

Parks and recreation facilities
Community centers, pools and fields on their own schedules.

Something not listed?
Tell us what you need. Each controller runs one or two doors, with two readers per door.

The system, set up for you

One live system for the whole property. Each part does one job, and every part shares the same records.

DOORS AND GATES	**Access Controller**	Alarms when a door is forced or held open, and lockdown of one door or every door.
THE GUARD POST	**Attendant Station**	Visitor and contractor check-in at secure building entrances, with a pass printed for the visitor.
PUBLIC ENTRANCES	**Visitor Kiosk**	Visitors scan a QR pass or a state-issued ID, or call a staff member.
ACROSS FACILITIES	**Remote Attendant**	A central post answers visitors at public entrances across facilities.
STAFF	**Resident Portal and app**	Staff register visitors and contractors before they arrive.
FACILITY MANAGEMENT	**Manager Portal**	The Banned List, incident reports, the shift log and the visitor log.

A day with Ingresso

How one day runs at a city hall with an Attendant Station at the main guard post, a Visitor Kiosk at the annex entrance, and a central post covering both with Remote Attendant.

7:00 AM

Staff arrive

Access Controller

Personnel enter the staff entrance and the fleet lot with a card or a vehicle RFID tag, on their own schedules.

8:30 AM

A resident for a permit appointment

Visitor Kiosk

The clerk's office sent a QR pass. The visitor scans it at the annex kiosk, is checked in with a photo, and the clerk is alerted.

9:45 AM

A contractor at the guard post

Attendant Station

The attendant scans the contractor's ID, sees who they are visiting, and prints a pass. The company's insurance is checked at the same time.

11:15 AM

A visitor on the Banned List

Visitor Kiosk

At the kiosk the visitor is refused automatically and asked to see security. The match is recorded, and the screen never says why.

2:00 PM

A visitor at the annex with no appointment

Remote Attendant

The visitor taps Talk to an Attendant. The central post answers in a web browser, requests an ID scan, and admits or denies with one click.

4:30 PM

An incident in the lobby

Manager Portal

The attendant writes an incident report with people, vehicles and photos. A manager reviews it and closes it with an outcome; with a trespass warning, each person gets an Add to Banned List button.

7:00 PM

A council meeting ends

Access Controller

The chamber doors lock on schedule. If a door needs to be secured now, lockdown takes one step from the portal.

1st of the month

The monthly report

Manager Portal

Traffic at every entrance, visitors, incidents and violations stopped, each compared with the month before, emailed to the people you choose.

Who uses it, and how

Every staff member has their own login and sees only what their role needs. Every action is tied to a name.

Administrators and leadership

- A monthly PDF report emailed on the 1st, with no login needed.
- Evidence records with photos for any arrival.
- One system across every facility, with each one's data kept apart.

Facility manager

- Personnel, cards and vehicles in one place.
- The Banned List, incident reports and the shift log.
- Every arrival from every kiosk and station in the visitor log, with photos.

Guard post

- Scan, confirm, admit: three taps at the Attendant Station.
- Banned List warnings with the photo and the reason.
- A video intercom to the manager when a decision is needed.

Central post

- Answers every public entrance kiosk from a web browser.
- Live video, ID scan, face and overview photos.
- One click to admit or deny; the kiosk shows the result.

Staff

- Register visitors and contractors before they arrive.
- Answer kiosk calls and grant entry from the browser or app.
- Get an alert when a visitor arrives.

The public and contractors

- A QR pass by text or email for an appointment.
- Self check-in at the kiosk in five languages.
- A pass printed at the guard post.

Security

- Lockdown of one door or every door.
- Door alarms in the portal and on alarm relays.
- The Access Log of every card read at every door.

Your Ingresso dealer

- Installs the controllers, kiosks and stations.
- Services them from the Manager Portal's Technician Area.
- Asks Ingresso support to connect only when the facility asks.

Rules, protection and records

The tools that keep your facility fair, consistent and covered.

Banned List

The kiosk checks every scanned pass and ID and refuses a match. At the guard post, the station checks ID, name and plate and shows the photo; admitting a match takes a reason and management is told. Add someone straight from an incident report.

Lockdown

Lock down one door or every door from the portal, and clear the lockdown just as quickly.

Door alarms and alarm relays

Forced and held-open alarms on every monitored door, passed to your other detection systems through the alarm relays.

Incident reports

Incidents written up with people, vehicles and photos, reviewed and closed with an outcome, and kept on file.

Contractor insurance

Certificates on file, expiry warnings by email, and a post that warns or refuses when coverage lapses.

Evidence and audit

A numbered evidence PDF for any arrival, the Access Log of every card read, and every change recorded with who made it.

Security and reliability

Built so your doors and gates keep working, and so nothing at the entrance can be turned against you.

Gates keep working offline

The IG-4020K-IPW controllers hold every card, credential and schedule on board. If the internet goes down, staff still get in as usual.

Sealed appliances, not PCs

The kiosk and the station have no desktop, no browser and no inbound ports. Only Ingresso can update them; updates are signed and roll back on their own if anything looks wrong.

Privacy by design

ID numbers are never stored in readable form, phone numbers never leave our servers, and every property's data is kept apart. All traffic is encrypted.

WORDS THAT FIT YOUR FACILITY. At a government facility the portals speak of personnel and contractors, and the Visitor Kiosk's call key reads Call a Staff Member. A visitor refused at the kiosk is asked to see security, and the screen never says why.

Getting started

Your local Ingresso dealer handles the work from the first visit to the day you go live, and stays with you after.

1

Consultation

Tell us about your entrances, your staffing and how you handle visitors today.

2

Site plan

Your dealer plans the controllers, kiosks and stations for every door and gate.

3

Installation

Equipment is installed and set up from the Manager Portal. Kiosks and stations are in service in minutes.

4

Training

Built-in courses for managers and attendants, with certification shown on the Staff page.

5

Go live

Your dealer services the system from the portal, without a site visit for most changes.

Common questions

How is visitor information protected?

ID numbers are never stored in readable form, phone numbers never leave our servers, and every facility's data is kept apart.

Can one post cover several facilities?

Yes. With Remote Attendant, a central post answers visitors at public entrances across facilities from a web browser.

Can a facility be locked down?

Yes. Lock down one door or every door from the portal, and clear the lockdown just as quickly.

What happens when someone on the Banned List checks in?

At the Visitor Kiosk they are refused automatically; the screen asks them to see security and never says why. At the guard post the attendant sees a warning with the photo, and admitting them anyway takes a reason.

What if the internet goes down?

The doors keep working. The IG-4020K-IPW controllers hold every card, credential and schedule on board. The kiosk, Remote Attendant and the portals catch up when the connection returns.

See Ingresso at your entrance.

Tell us about your gates and doors, and we will show you how Ingresso secures every one.

REQUEST A CONSULTATION