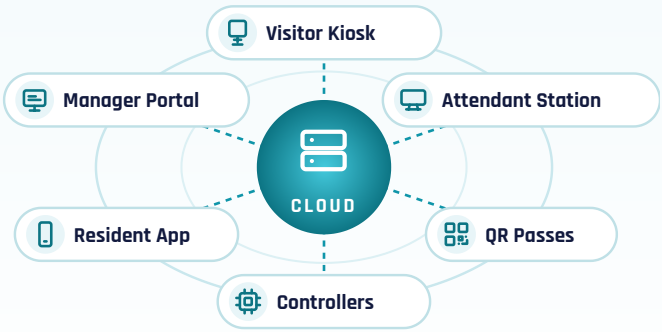
INGRESSO FOR INDUSTRIAL FACILITIES

Every Driver. Every Gate. Every Dock.

Access control for truck gates, docks, warehouses and secure storage. Every driver and carrier is checked, photographed and logged before the gate opens.



One dispatcher, every truck gate

Remote Attendant answers drivers at every gate from the office.

Every driver photographed

The driver and the vehicle are photographed from your gate cameras and kept with the record.

Alarms that reach your systems

Forced and held-open door alarms in the portal and on alarm relays.

INSIDE

01 The challenges, and how Ingresso answers them
02 Every door and gate we secure
03 The system, set up for you
04 A day with Ingresso
05 Who uses it, and how
06 Rules, protection and records
07 Security and reliability
08 Getting started, and common questions

WHERE IT FITS Warehouses · Distribution centers · Shipping and receiving facilities · Manufacturing plants · Logistics yards · Cold storage

The challenges, and how Ingresso answers them

What boards and managers tell us takes the most time, money and goodwill, and what changes with Ingresso.

1 Drivers queue at the gate while someone finds the paperwork	WITH INGRESSO Expected carriers scan a QR pass or a state-issued ID at the kiosk and check themselves in. At a staffed gate, the attendant scans the ID in one second and prints a driver pass.
2 Every truck gate needs its own guard	WITH INGRESSO Dispatch answers drivers at every truck gate from the office. Kiosk calls ring the next available dispatcher in a web browser, with live video and an ID scan.
3 There is no photo of who drove in, or when	WITH INGRESSO The driver and the vehicle are photographed from the gate cameras and kept with the record, along with who admitted them. Any arrival can become a numbered evidence record.
4 Restricted areas are open to anyone with a key	WITH INGRESSO Tool cribs, secure storage, fuel and chemical storage and server rooms each have their own access groups and schedules, with every entry recorded.
5 Door alarms are not connected to anything	WITH INGRESSO A door forced open or held past its time raises an alarm in the Manager Portal, and the alarm relay passes it to your existing detection systems.
6 Service providers arrive without insurance on file	WITH INGRESSO Each vendor company's certificates are kept on file, with expiry warning emails, and the gate warns or refuses entry when coverage has lapsed.

24/7	**40,000**	**5**	**0**
self check-in at the Visitor Kiosk	users per controller (one-door mode)	languages at the kiosk and station	inbound ports for kiosks and stations

Every door and gate we secure

If it has an electric lock or a gate operator, Ingresso can secure it, each with its own schedules and access groups.

Truck gates
Drivers and carriers checked in at the gate.

Employee gates
A card reader and a vehicle RFID reader in the same lane.

Perimeter gates
Every gate in the fence line on one system.

Shipping and receiving
Inbound and outbound freight, with every carrier checked in and logged.

Docks
Dock doors open only to the people who work them.

Tool cribs
Tools and parts issued only to approved staff.

Warehouses
Building entrances on shift schedules.

Secure storage
High-value areas on their own access groups.

Yards and trailer lots
Lot gates for drivers, carriers and yard staff.

Fuel and chemical storage
Restricted to trained, approved staff.

Server and control rooms
Locked to approved staff, with every entry recorded.

Something not listed?
Tell us what you need. Each controller runs one or two doors, with two readers per door.

The system, set up for you

One live system for the whole property. Each part does one job, and every part shares the same records.

GATES AND DOORS	**Access Controller**	Employee lanes with card and vehicle RFID readers, and alarms when a door is forced or held open.
DISPATCH	**Attendant Station**	Truck gate check-in for drivers and carriers, with driver passes and vehicle photos.
UNATTENDED GATES	**Visitor Kiosk**	Drivers scan a QR pass or a state-issued ID, or call an employee.
CENTRAL DISPATCH	**Remote Attendant**	Dispatch answers drivers at every truck gate without leaving the office.
EMPLOYEES	**Resident Portal and app**	Employees register visitors and service providers ahead of time.
SITE MANAGEMENT	**Manager Portal**	The visitor and vendor log with photos, vendor insurance, incidents and door alarms.

A day with Ingresso

How one day runs at a distribution center with an Attendant Station at the main truck gate, a Visitor Kiosk at the back gate, and dispatch covering both with Remote Attendant.

5:45 AM

The first shift arrives

Access Controller

Employees enter the employee lane with a card or a vehicle RFID tag, on their shift's schedule.

6:30 AM

An expected carrier at the back gate

Visitor Kiosk

The driver scans the QR pass the shipping office sent. The kiosk checks the driver in and saves the driver's photo, and the overview camera's view of the truck where one is fitted.

8:10 AM

A driver with no appointment

Attendant Station

At the main gate the attendant scans the driver's state-issued ID in one second, picks the employee expecting the load, and prints a driver pass for the dashboard.

10:00 AM

A driver at an unstaffed gate

Remote Attendant

The driver taps Talk to an Attendant. Dispatch answers in a web browser, sees and hears the driver, requests an ID scan and admits them.

12:20 PM

A forklift service tech with lapsed insurance

Attendant Station

The station warns the attendant that the company's certificate has expired. The attendant follows the site's setting to admit with a reason or refuse.

3:15 PM

A tool crib door held open

Access Controller

The door sensor raises a held-open alarm. It pops up in the Manager Portal, and the alarm relay passes it to the site's alarm system.

Shift change

Handover at the gate

Attendant Station

The outgoing attendant signs out and writes handover notes. The next attendant reads them at sign-in; the shift log feeds the daily activity report.

1st of the month

The monthly report

Manager Portal

Gate traffic, visitors and drivers, incidents and violations stopped, each compared with the month before, emailed automatically.

Who uses it, and how

Every staff member has their own login and sees only what their role needs. Every action is tied to a name.

Site and operations leadership

- A monthly PDF report emailed on the 1st, with no login needed.
- Evidence records with photos when a question comes up.
- One system across every site, with each one's data kept apart.

Site manager

- Employees, cards and vehicles in one place.
- Vendor insurance, incident reports and the Banned List.
- Every arrival from every kiosk and station in the visitor log, with photos.

Gate attendant

- Scan, confirm, admit: three taps at the Attendant Station.
- Driver passes printed at the gate.
- A shift log that hands over between shifts.

Dispatch

- Answers every truck gate kiosk from any web browser.
- Live video, ID scan, face and overview photos.
- One click to admit or deny; the kiosk shows the result.

Employees

- Register visitors and service providers ahead of time.
- Answer kiosk calls and grant entry from the browser or app.
- Get an alert when a visitor arrives.

Drivers and carriers

- A QR pass by text or email before they arrive.
- Self check-in at the kiosk in five languages, day or night.
- A driver pass with the dates it is good for.

Security team

- Door alarms in the portal and on alarm relays.
- Lockdown of one door or every door.
- The Access Log of every card read at every door.

Your Ingresso dealer

- Installs the controllers, kiosks and stations.
- Services them from the Manager Portal's Technician Area.
- Asks Ingresso support to connect only when the site asks.

Rules, protection and records

The tools that keep your site fair, consistent and covered.

Door alarms and alarm relays

Forced and held-open alarms on every monitored door, passed to your other detection systems through the alarm relays.

Lockdown

Lock down one door or every door at the site from the portal, and clear the lockdown just as quickly.

Vendor insurance

Certificates on file, expiry warnings by email, and a gate that warns or refuses when coverage lapses.

Banned List

The kiosk checks every scanned pass and ID and refuses a match without saying why. At the gate, the station checks ID, name and plate and shows the photo; admitting a match takes a reason and management is told.

Incident reports

Incidents written up with photos, people and vehicles, reviewed and closed with an outcome, and kept with the site's history.

Evidence and audit

A numbered evidence PDF for any arrival, the Access Log of every card read, and every change recorded with who made it.

Security and reliability

Built so your doors and gates keep working, and so nothing at the entrance can be turned against you.

Gates keep working offline

The IG-4020K-IPW controllers hold every card, credential and schedule on board. If the internet goes down, employees still get in as usual.

Sealed appliances, not PCs

The kiosk and the station have no desktop, no browser and no inbound ports. Only Ingresso can update them; updates are signed and roll back on their own if anything looks wrong.

Privacy by design

ID numbers are never stored in readable form, phone numbers never leave our servers, and every property's data is kept apart. All traffic is encrypted.

WORDS THAT FIT YOUR SITE. At an industrial site the portals speak of employees, drivers and carriers. The Visitor Kiosk's call key reads Call an Employee, and the Attendant Station prints driver passes from the industrial placard set.

Getting started

Your local Ingresso dealer handles the work from the first visit to the day you go live, and stays with you after.

1

Consultation

Tell us about your entrances, your staffing and how you handle visitors today.

2

Site plan

Your dealer plans the controllers, kiosks and stations for every door and gate.

3

Installation

Equipment is installed and set up from the Manager Portal. Kiosks and stations are in service in minutes.

4

Training

Built-in courses for managers and attendants, with certification shown on the Staff page.

5

Go live

Your dealer services the system from the portal, without a site visit for most changes.

Common questions

Is every driver photographed?
Yes. The driver and the vehicle are photographed from your gate cameras and kept with the record.

Can one dispatcher cover several truck gates?
Yes. With Remote Attendant, every Visitor Kiosk call rings the next available dispatcher in a web browser.

Can we connect door alarms to our existing alarm system?
Yes. The IG-4020K-IPW alarm relays provide an interface to other detection systems.

Can employees pre-register visitors?
Yes. Employees add visitors and service providers ahead of time and send them a QR pass.

What if the internet goes down?
The gates keep working. The IG-4020K-IPW controllers hold every card, credential and schedule on board. The kiosk, Remote Attendant and the portals catch up when the connection returns.

See Ingresso at your entrance.

Tell us about your gates and doors, and we will show you how Ingresso secures every one.

REQUEST A CONSULTATION