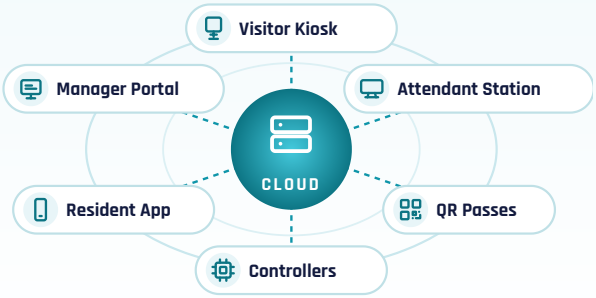
THE COMPLETE ACCESS PLATFORM

One Platform. Every Entrance.

Gates, doors, visitors, residents, vendors and staff, managed together from the cloud. One live system, installed and supported by your local Ingresso dealer.



One attendant, every gate
Remote Attendant answers every Visitor Kiosk from any office, so you staff the hours you choose.

Every entry on record
Who came in, who approved it, when, and the photos, ready for the board, an insurer or the police.

No PC at your gate
Sealed appliances with no open ports, signed updates and automatic rollback.

24/7	40,000	5	0
self check-in at the Visitor Kiosk	users per controller (one-door mode)	languages at the kiosk and station	inbound ports for kiosks and stations

WHAT IS IN THE SYSTEM

VISITOR KIOSK
- Checks in visitors with a valid QR pass or state-issued ID
- Calls the resident by video or phone; # lets the visitor in
- The resident grants or denies entry from the call
- Talk to an Attendant rings the next free remote attendant
- A photo of every arrival

ATTENDANT STATION
- Scan an ID or QR pass, or search by name, plate or company
- Face and vehicle photos on every arrival
- Banned List and vendor insurance checked before the gate opens
- Passes and placards on a USB or network printer
- Video intercom to the office and a shift log

QR PASSES & PLACARDS
- Visitor QR passes for gates, doors and amenities
- Sent by text or email, or saved to Apple or Google Wallet
- One-time passes stop working after the first visit
- Dashboard placards with your logo and a verification number
- Sets for parking, contractors, moving and loading docks

INGRESSO CLOUD
Secure cloud platform · Remote Attendant from any browser · Signed updates · Remote support

MANAGER PORTAL
- Residents, vendors, vehicles, pets and staff across all your communities
- Incident reports and violation notices, with resident disputes
- Banned List, vendor insurance, lockdown and door alarms
- Visitor log, evidence PDFs and a monthly board report
- Kiosks and stations managed without a site visit
- Training and certification for every role

RESIDENT PORTAL & APP
- Guests and vendors, with QR passes by text or email
- Answer kiosk calls and grant entry from the browser or app
- Push, text or email alerts when a visitor arrives
- Register pets with photos and vaccination records
- See violation notices and dispute them online

ACCESS CONTROLLERS
- IG-4020K-IPW: one or two doors, up to 40,000 users
- QR passes and cards pushed to every gate and door
- Two readers per door: card and vehicle tag in one lane
- Schedules, holiday calendars and access groups
- Forced and held-open alarms, and online status

BUILT FOR GATED COMMUNITIES · CONDOMINIUMS · COMMERCIAL · INDUSTRIAL · GOVERNMENT

The Complete Feature List.

Every capability of the Ingresso platform, product by product. Included at every property, installed and supported by your local Ingresso dealer.

ACCESS CONTROLLERS IG-4020K-IPW

- Secures every gate and door: entrances, clubhouse, pool, fitness, amenity and interior doors
- One or two doors per controller: 40,000 users on one door, or 20,000 per door on two
- Two readers per door: in and out, or a card reader and a vehicle tag reader in one lane
- Wiegand 26-bit reader interface
- Door sensors, push-to-exit and Lock Open
- Forced and held-open door alarms, with alarm relays to your other detection systems
- Lockdown of one door or the whole site
- Door schedules, holiday calendars and access groups
- Cards and QR passes pushed to every gate and door automatically
- Gates keep working if the internet goes down: every credential and schedule is held on board
- Online and offline status for every controller
- Needs only an internet connection and one forwarded port

CREDENTIALS & PASSES

- Cards, fobs, vehicle tags and QR passes, all managed in one place
- One-time QR passes that stop working after the first entry
- Dated passes, recurring vendors and no-expiry passes
- A guest's pass never outlasts the host's own access
- QR passes sent by text or email, or saved to Apple or Google Wallet
- Printed visitor QR passes for gates, doors and amenities
- Dashboard parking placards with your logo and a verification number
- Placard sets for parking, contractors, moving and loading docks
- A renter's access can end with the lease
- Expired credentials leave the gates automatically

VISITOR & VENDOR MANAGEMENT

- One Visitor/Vendor Log for every arrival, from the kiosk, the Attendant Station or a pass
- Photos kept with every visit
- Vendor insurance certificates on file, expiry warning emails, and a gate that warns or refuses when coverage has lapsed
- Banned List matched on ID, name and plate, with a photo; admitting a match takes a reason, and management is told
- A numbered evidence PDF for any arrival, with the photos and a fingerprint of each image
- ID numbers never stored in readable form

VISITOR KIOSK

- Sealed touch-screen appliance with the camera, microphone and pass scanner built in
- Call key worded for your property: Resident, Tenant, Employee or Staff Member
- Video call to the resident's app or browser, or a phone call where the resident presses # to open the gate
- Scan My Pass for visitors with a QR pass or state-issued ID
- Talk to an Attendant rings the next free remote attendant
- A photo of every arrival
- Screens in English, Spanish, French, Portuguese and Haitian Creole, returning to your default language after each visitor
- Choice of display themes
- Self check-in 24 hours a day, 7 days a week
- Settings kept on our servers: edit, copy between kiosks, restart and update from the portal
- A replacement unit takes over the old one's settings in one step

ATTENDANT STATION

- Sealed Linux appliance for the gatehouse, not a PC
- Check in visitors and vendors by state-issued ID scan or QR pass, or search by name, plate or company
- Face and vehicle photos on every arrival
- Banned List and vendor insurance checked before the gate opens
- Prints visitor QR passes and parking placards on a USB or network printer
- Video intercom to the office
- Shift log with handover notes and a Daily Activity Report
- Each attendant signs in with their own login and language
- Settings open only to Technicians and Administrators
- Serviced remotely: settings, updates, printer status and restarts from the portal

REMOTE ATTENDANT

- Works entirely in a web browser, from any office with a camera, microphone and speakers
- Kiosk calls queued and routed to the next available attendant, like a phone system
- Live two-way audio and video with the visitor
- Snapshots of the visitor's face and the overview camera
- State-issued ID scan taken at the kiosk
- Entry granted from the browser
- One attendant covers every entrance, across every property
- Attendants on duty for kiosk calls are never signed out automatically

EVERYTHING INGRESSO DOES

Portals, Records & Reporting.

The tools your managers, staff and residents use every day, and the security behind them.

MANAGER PORTAL

- Residents, addresses, vehicles, pets, vendors and staff in one place
- One login for every property you manage
- Administrator, Manager, Technician and Attendant roles, each with its own tools
- Access Log and Visitor/Vendor Log
- Dashboard of everything expired or expiring in the next 30 days
- Lockdown and door alarms
- A complete audit trail: every change, with the old and new values and who made it
- Your own words: resident, tenant, employee or personnel, set by property type
- Your community's logo on passes and placards
- Choice of display themes
- Technician Area for controllers, Visitor Kiosks and Attendant Stations

RESIDENT PORTAL & APP

- iPhone and Android app, plus a web portal
- Add guests and vendors, and send them QR passes by text or email
- Answer kiosk calls and grant entry from the app or browser
- Push, text or email alerts when a visitor arrives
- Access history for their own address
- Contact details and notification preferences
- Register pets with photos and rabies vaccination records
- See violation notices and dispute them online
- Support requests to the management office

INCIDENTS, NOTICES & REPORTS

- Incident reports
- Violation notices for parking, speeding, pets and more: a citation, warning or other notice issued from an incident
- Notices on your letterhead, emailed as an official document, with escalating steps
- Residents dispute notices online
- Issued by Administrators, Managers and Attendants
- Shift log with handover notes and a Daily Activity Report
- Monthly board report: gate traffic, visitors, incidents and notices, emailed on the 1st to your own list, with no login needed

PET & ANIMAL REGISTRY

- Residents register their own pets in the Resident Portal
- Staff add, edit and remove pets from the Pets tab on the resident record
- Owner, photo and rabies vaccination for every pet
- Document uploads, with every past document kept on file
- A list of vaccinations that are expiring

VOICE MESSAGING

- Toll-free number for voice messages to and from the gate
- Every message transcribed automatically
- Shows who listened to each message, and when

STAFF TRAINING & CERTIFICATION

- Built-in courses: Attendant Station Operation, Administrator and Technician
- A test for every section, with every attempt stored
- Certification at a 95% course score, shown on the staff account
- Managers see who is trained on what, and can revoke a certification

SECURITY & PRIVACY

- Sealed appliances: no desktop, no browser and no inbound ports
- Signed updates that roll back on their own if anything looks wrong
- Every property's data kept apart
- Passwords and camera credentials encrypted
- Phone numbers never leave our servers
- Installed equipment locked to the dealer that installed it
- Every staff member has their own login

INSTALLATION, SUPPORT & INTEGRATION

- Ingresso Controller Setup Tool finds controllers and sets their address, even on a different network
- Kiosks and stations serviced without a site visit
- Remote support
- Technician Manual, plus a user guide for every role
- An open, documented API: the same API our own products use
- Property management software integration, starting with Yardi

BUILT FOR GATED COMMUNITIES · CONDOMINIUMS · COMMERCIAL · INDUSTRIAL · GOVERNMENT

WHY PROPERTIES CHOOSE INGRESSO

Less Staff Time. Less Risk.

Fewer staff hours at the gate and on the phone, and a complete record ready when something goes wrong.

Cost and staffing

Cover more entrances with the staff you have

- **One attendant covers every gate.** Remote Attendant answers every Visitor Kiosk from any office, with callers queued like a phone system. Cover nights and weekends without a full-time gatehouse.
- **Expected guests let themselves in.** Residents send their own QR passes, so the gate runs on its own for anyone on a list.
- **Fewer calls to the office.** Residents answer kiosk calls from the app or browser, and leave voice messages for the gate, with transcripts.
- **Serviced without a site visit.** Settings, updates, cameras, printer status and restarts from the portal. A replacement unit takes over the old one's settings in one step.

Liability and protection

A record that stands up when it matters

- **Evidence records.** A numbered PDF for any arrival, with the photos and a fingerprint of each image, ready for a resident, an insurer or the police.
- **Vendor insurance compliance.** Certificates on file, expiry warning emails, and a gate that warns or refuses when coverage has lapsed.
- **A complete audit trail.** Every change recorded with the old and new values and who made it. Every staff member has their own login.
- **A Banned List with teeth.** Matched on ID, name and plate, with a photo. Admitting a match takes a reason, and management is told.
- **Door security.** Forced and held-open alarms, alarm relays to your other systems, and lockdown of one door or all.

Community rules

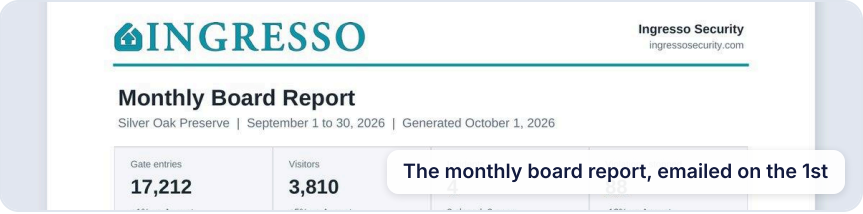
Fair, consistent and on the record

- **Violation notices.** Parking, speeding and pet notices from an incident report, on your letterhead, with escalating steps and online disputes.
- **Pet registry.** Every pet with its owner, photo and vaccination records, and a list of what is expiring.
- **Access that ends on time.** A renter's account can end with the lease, one-time passes stop after use, and expired credentials leave the gates automatically.
- **A report the board can read.** Gate traffic, visitors, incidents and notices, emailed on the 1st of every month. No login needed.

Built to last

Secure by design, ready to connect

- **Gates keep working if the internet goes down.** Controllers hold every card, credential and schedule on board.
- **Sealed appliances, not PCs.** No desktop, no browser, no inbound ports. Updates are signed and roll back on their own if anything looks wrong.
- **Privacy by design.** ID numbers are never stored in readable form, phone numbers never leave our servers, and every property's data is kept apart.
- **An open API.** Connect your property management or other software to the same API our own products use.



IG-4020K-IPW access controller



ALSO INCLUDED

- ✓ Shift log with handover notes and a Daily Activity Report
- ✓ Video intercom between the gatehouse and the office
- ✓ Arrival alerts to residents by push, text or email
- ✓ Screens in English, Spanish, French, Portuguese and Haitian Creole
- ✓ One login for every property you manage
- ✓ Your own words: resident, tenant, employee or personnel
- ✓ Your community's logo on passes and placards
- ✓ Built-in staff training and certification
- ✓ Start and expiry dates, one-time visits and recurring vendors
- ✓ A dashboard of everything expired or expiring in 30 days

See Ingresso at your entrance.

Tell us about your gates and doors, and we will show you how Ingresso secures every one.

REQUEST A CONSULTATION